Montana Prescription Drug Registry (MPDR)
Interstate Data Sharing Information

The Montana Prescription Drug Registry (MPDR) shares prescription information with 30 states and the Military Health System. This means a healthcare provider can see any controlled substances a patient has received in 30 other states and the Military Health System. The below information outlines how to use interstate data sharing and frequently asked questions.

How to use interstate data sharing:

AWARxE (on-line portal) – At the bottom of the patient search screen, a list of available states appears. Check the state(s) you would like to query. See Bamboo Health's Performing a Patient Search for detailed information.

- To always search the same state(s), use the Default States option available by clicking your name in the right-hand corner and select Default PMPi States. See Bamboo Health's Default PMPi States for detailed information.

Integration (through an EHR or PDS) – If you use integration through your electronic health record (EHR) or pharmacy dispensing system (PDS), access to other states information is requested at the time of integration set up. Access to all Montana's border states is automatically requested when a facility signs up of integration, but any additional states must be manually requested. If your facility would like to add states to your integrated search capability, please submit a ticket online to Bamboo Health Zen Desk.

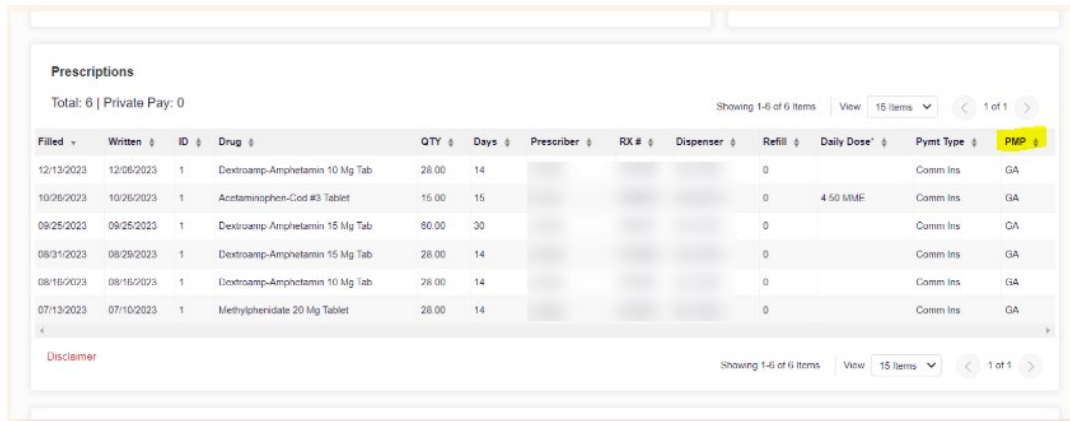## Frequently Asked Questions:

Why aren't we connected to every state? Not all states are willing/legally able to share information with other states. Also, the more states that are queried, the more likely multiple patients will be found resulting in issues with integrations searches and possible incorrect information being pulled into your patient's report. Montana prioritized border states and states that treat a large number of Montana patients to connect with and will continue to evaluate connection with any other states as requested by authorized users and stakeholders.

Why shouldn't I search for every state every time? Because of patient matching issues, searching every state, every time may bring in an incorrect patient profile. There are likely many Bob Smith's with the same birth date in all of the states, and narrowing down your search to Montana's border states and states the patient has lived in or traveled to is the best practice.

Why do I have access to some states that others do not? Each state's prescription monitoring program has different laws and regulations. Common roles that have varying access include unlicensed delegates, naturopathic physicians, and advanced practice nurse practitioners (APRN).

How do I know where the information came from? On the patient medication report, each medication shows which state that specific prescription information originated from in the farthest right-hand column labeled PMP. See the highlighted column below.

How do I know if my search to other states worked? A summary of each state queried is available under "Status of States Queried" at the top of a patient medication report. An error message will appear if a state's prescription information is unavailable. "View details" will bring forward a list of all states queried and if the search was successful.

Resources
- MPDR Homepage – Registration information, statutes and regulations, and FAQ.
  - www.mpdr.mt.gov
- Bamboo Health Support Desk – Support articles and ticket submission.
  - https://bamboohealth.zendesk.com
  - **1-833-307-0309**
- MPDR Program Manager Contact Information
  - DLIBSDMPDR@MT.GOV
  - 406-841-2240