

March 4, 2021

Important Update for MPDR Users

We are pleased to announce that the **NEW** Montana Prescription Drug Registry (MPDR) system is now available through Appriss PMP AWARxE.

There will be a delay of some prescription data as a result of this transition. Data collected between February 8, 2021 and March 4, 2021, will be loaded within two weeks following the transition date. We appreciate your understanding during the transition.

How It Affects Me:

- Registered Users (Prescribers and Pharmacists), your existing MPDR account has automatically been transferred into the new software system.
- Delegates will need to create a new account.

Action Steps

Follow the steps below to access the new MPDR PMP website:

- Go to [MPDR PMP AWARxE](#)
 - Registered Users (Prescribers and Pharmacists) - Choose “Reset Password” and enter the email address associated with your previous account.
 - Delegates - Choose “Create an Account” and follow the prompts.
- You will be asked to complete your AWARxE profile (required fields are marked with a red asterisk*).
- After completing your profile, you will sign up for Multi-Factor Authentication. You may select which method you will receive verification codes, text message and/or email.
- To search patient reports, please review the [Quick Reference Guide: Making a Patient Request](#).
- Attached is the full [MPDR PMP AWARxE Registered User Guide](#). This information is also available on the new MPDR homepage www.mpdr.mt.gov.

Delegate Process:

- Delegates - Delegates will need to register for a new account, which will also involve requesting access from your MPDR supervising providers. Please be prepared to enter your MPDR supervising provider’s email address (same as their new Login ID).
- Supervising Providers - In your new account under Delegate Management, you will see a list of delegates that have requested your approval. You must approve or deny requests within your account. Delegates will **not** be able to search patient reports on your behalf until you approve their access.

Contact Information

- For technical assistance, please call the Appriss Customer First Center by phone at 1-833-307-0309 or create a ticket for support at <https://apprisspmp.zendesk.com/hc/en-us/requests/new>.
- If you have policy questions, please contact the MPDR at (406)841-2240 or by email at dlibsdmpdr@mt.gov.

Thank you for your assistance in transitioning to the new MPDR system, hosted by Appriss.

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