



Dear Federal, State, Tribal and Local Law Enforcement and State Licensing Board Investigators,

The Montana Prescription Drug Registry (MPDR) transitioned to a new software vendor on **Thursday, March 4, 2021**. The new MPDR vendor is Appriss PMP AWA^Rx^E software. **Please note the way you subpoena MPDR information will change to an online process.**

The attached MPDR Law Enforcement User Guide – explains the new process and provides instructions to register for an online account, request information, upload required documentation, and receiving the responding report. Below are next steps, as outlined in the guide, that you need to complete:

- **Registering for an Account** – Create an online account at [MPDR PMP AWA^Rx^E \[montana.pmpaware.net\]](https://montana.pmpaware.net) to access the Insight Report process and indicate your user role as Federal or State Law Enforcement or Licensing Board Investigator.
- **Requesting a Patient Report** – You have access to Insight Reports, which allows you to select your patient or prescriber and dates requested directly online. You will be required to upload documentation (i.e. Investigative Subpoena or Board Investigator Form) to validate your request. Your request will remain in “Pending” status until the responding report is approved by an MPDR administrator.
- **Receiving your Requested Report** – Once your documentation and request has been approved, you will receive an email notification indicating that you can retrieve the results of your request from your online account.

The MPDR Law Enforcement Guide - Insight Report and information will also be posted on the MPDR webpage [here](#)

Best Regards,

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