



## Montana Board of Barbers and Cosmetologists

### COVID-19 FAQ

*(FAQ updated 10/4/20)*

**This FAQ is specific to frequently asked questions from licensees and the public in the context of the COVID-19. This FAQ will be updated on an as-needed basis. Check back periodically for updates. If you have a question regarding COVID-19 and Board of Barbers and Cosmetologists licensing that is not on this FAQ you can e-mail department staff directly at [dlibsdhelp@mt.gov](mailto:dlibsdhelp@mt.gov).**

**If you have general questions pertaining to licensure and the board that are not specifically related to the COVID-19 situation we recommend you review other board FAQs and information which can be found on the board website at [www.cosmetology.mt.gov](http://www.cosmetology.mt.gov). For questions that are not specifically related to the COVID-19 situation you can continue to e-mail customer service staff at [dlibsdhelp@mt.gov](mailto:dlibsdhelp@mt.gov).**

#### **General Message Concerning the Governor's Directives**

If you have questions on what you need to do to comply with the Governor's [July 15 Directive](#) or any previous directives in effect you need to visit the [Governor's COVID-19 Task Force Joint Information Center website](#). You can also contact your local health department.

#### **FAQs**

##### **Question 1:**

I am a licensee under this board. Do I have to wear a face covering/mask in the salon/shop/business? Do the customers need to wear a face covering/mask?

##### **Response 1:**

Requirements pertaining to wearing face masks/coverings are outside the regulatory authority of this board. If you have questions on what you need to do to comply with the [Governor's July 15 Directive](#) you need to visit the [Governor's COVID-19 Task Force Joint Information Center website](#). You can also contact your local health department.

The Centers for Disease Control and Prevention (CDC) has general information its website regarding COVID-19 and its spread that you might find useful, but remember you need check Montana's specific state and local requirements as described above.

- [COVID-19 Information for shops/salons](#)
- [COVID-19 information for manicuring](#)

**Question 2:**

I am applying for a [barber/barber nonchemical/cosmetologist/electrologists/esthetician/manicurist/instructor] license. Due to the COVID-19 emergency, I am having difficulty taking the NIC written and/or NIC practical examinations. Can I get licensed without taking the exam(s)?

**Response 2:**

To help address this issue, on May 15, 2020, the Board of Barbers and Cosmetologists passed a motion allowing the department to issue provisional permits to qualifying applicants who have completed their applications for licensure with the exception of having passed the required exam(s). Provisional permits will expire 90 days from the date they are issued. Note that you have to meet all the other licensing requirements in order to qualify for a provisional permit.

If you would like to apply for provisional permit you must do the following:

- Step 1 – Submit an application for licensure and pay the associated fee using the normal application method. Online application is recommended. Further information on how to apply for a license can be found on the board's website at <http://boards.bsd.dli.mt.gov/cos>. Note that paying the fee is what actually submits your application so staff can begin their review. If you have already submitted an application you can move onto Step 2.
- Step 2 – If you are unable to take the required exam(s) but would like staff to review your application to determine if you apply for a provisional permit you can either upload that request to apply for a provisional permit directly to your online application; or, e-mail it to [dlibsdhelp@mt.gov](mailto:dlibsdhelp@mt.gov).

\*If you are a licensee or applicant looking for more general FAQs which are not necessarily related to the questions being asked during the pandemic we recommend you visit the website at [www.cosmetology.mt.gov](http://www.cosmetology.mt.gov).