FACT SHEET:

Correcting MPDR Data

MONTANA PRESCRIPTION
DRUG REGISTRY
Check the history. It matters.

Correcting Data in the MPDR

Correcting Reporting Errors

When a pharmacy receives an error message during data submission, the prescription has not yet been added to the Montana Prescription Drug Registry (MPDR) Database. Pharmacies are required to correct the error and resubmit the prescription to the MPDR within one business day of the original date of submission. The pharmacy's data submission should treat an error correction as a new prescription since it is not in the MPDR Database.

Modifying Prescription Data (Correcting Warning Messages, Typographical Errors, etc.)

Once a prescription has been added to the MPDR Database, pharmacies can modify any of the information in the MPDR. These revisions can be included with the pharmacy's regular MPDR submission of new data. Pharmacies should contact their software vendors for instructions about what to do in the pharmacy system to trigger an MPDR transaction that modifies existing data.

The line item that modifies existing MPDR data must contain the following:

- Field DSP01 = 01 (Revise)
- All other fields must be filled in with the correct prescription information, whether or not the data item is being modified. For example, if the prescriber's DEA# is the only item to be modified, all data for the prescription must be included as though it were being reported to the MPDR for the first time, and the DEA# field should contain the corrected value.

The MPDR service will recognize this transaction as a revision and will replace all data for the existing prescription with the data that was included in the new transaction.

> **IMPORTANT NOTE**: MPDR services use the following fields to identify a match when locating the record to be revised:
> - Prescription #,
> - Date Written,
> - Refill # (i.e., refill 3 of 4, etc.), and
> - Date Filled.
>
> If you need to modify data in one of these four fields, you must submit a Void transaction followed by a new submission. This will remove the erroneous data from MPDR and add a new record containing corrected information.

Removing Prescriptions from the MPDR (Not Picked Up, etc.)

Pharmacies can also remove prescriptions from the MPDR Database. This type of transaction will typically occur when a patient does not pick up a prescription that has already been reported to the MPDR. This is called a 'Void' transaction, and can be included with the pharmacy's regular MPDR submission of new data. Pharmacies should contact their software vendor for instructions about what to do in the pharmacy system to trigger an MPDR Void transaction.

The line item that voids an existing prescription in the MPDR must contain the following:

- Field DSP01 = 02 (Void)
- All other fields should be filled in with the prescription's data as though it were being reported to the MPDR for the first time. The MPDR service will use this information to identify the prescription to be voided, so the information should be an exact match to what was already reported to the MPDR.

The MPDR service will recognize this as a Void transaction, will use the details provided to locate the matching prescription in the MPDR, and will permanently remove that prescription from the database.